



Hakan Özger

Business Intelligence & Data Engineer

Professional Summary

Results-driven Analytics Engineer / Data Analyst with expertise in data engineering, analytics, and automation. Proficient in SQL, Python, Airflow, Looker, Tableau, and Google BigQuery. Leveraging hands-on experience to construct scalable data pipelines and enhance database performance. Demonstrated ability to convert raw data into actionable insights and streamline BI workflows through automation. Committed to utilizing data-driven decision-making and optimizing efficiency for maximum impact.

Professional Experience

Smartiks Technology Solutions

Mar 2025 – Present

Business Intelligence Specialist

- Actively involved in the Beqom-based ICM (Incentive Compensation Management) project
- Developed performance-oriented queries and stored procedures using MSSQL
- Designed and managed ETL processes using SSIS
- Created SSRS reports to improve visibility and operational efficiency
- Delivered custom dashboards and reporting solutions tailored to client needs
- Implemented process automation and enhanced data accuracy across BI pipelines

Delivery Hero Tech Hub

Jan 2024 – Feb 2025

Business Intelligence Senior Specialist

- Developed and maintained data pipelines using Airflow, Python, and SQL
- Designed and optimized data warehouses and datamarts using Kimball Methods
- Created self-service BI solutions in Looker and supported cloud migration to BigQuery
- Enhanced query performance and BI solutions for large-scale data environments

Delivery Hero Tech Hub | Contract

Mar 2022 – Dec 2023

Business Intelligence & Data Engineering Consultant

- Built ETL pipelines with Airflow and Python for efficient data processing
- Managed Google BigQuery data warehouses and optimized data storage
- Designed dashboards and reports using Tableau, Looker, and LookML
- Applied Design Thinking to enhance BI solutions and collaborated via GitHub

Kara Consultancy

Feb 2022 – Dec 2023

Business Intelligence Technology Consultant

- Developed BI solutions using Tableau, Data Warehousing, and ETL pipelines
- Provided data-driven insights for strategic decision-making and automation
- Collaborated with clients to translate business needs into scalable BI solutions

Piramit Consulting

Jan 2021 – Feb 2022

Data Analysis and Reporting Expert

- Designed business reports in OracleBI, Excel, and PowerPoint
- Conducted data analysis to support financial and operational decision-making
- Managed large datasets using TOAD for database querying and optimization

BSH | Project Student

Apr 2019 – Jun 2020

Data Analysis and Reporting Expert

- Developed and maintained KPIs, dashboards, and strategic reports in Tableau
- Provided decision support through data analysis and process optimization

Contact

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Education

BSc in Computer and Educational Technology

Bogazici University
2012 – 2020

AS in Computer Programming

Uludag University
2009 – 2011

Technical Skills

- SQL
- Google BigQuery
- Tableau
- Looker
- ETL
- Data Modelling
- Query Optimization
- Looker Studio
- GitHub
- Airflow
- Python

Language

- Turkish – Native
- English – Advanced